COCKFIELD
L L P

COUNSELLORS AT LAW
28 STATE STREET
BOSTON, MASSACHUSETTS 02109-1784
TELEPHONE (617) 227-7400
FAX (617) 742-4214
lc@lahive.com

JOHN A. LAHIVE, JR. (1928-1997) THOMAS V. SMURZYNSKI RALPH A. LOREN GIULIO A. DeCONTI, JR. ELIZABETH A. HANLEY AMY BAKER MANDRAGOURAS ANTHONY A. LAURENTANO KEVIN J. CANNING JANE E. REMILLARD DeANN FORAN SMITH DEBRA J. MILASINCIC, Ph.D. DAVID J. RIKKERS DAVID R. BURNS JOHN S. CURRAN SEAN D. DETWEILER MEGAN E. WILLIAMS, Ph.D.

LISA M. DIROCCO
HATHAWAY P. RUSSELL *
MARIA LACCOTRIPE ZACHARAKIS, Ph.D.
MERIDETH C. ARNOLD
DANIELLE L. HERRITT
EUIHOON LEE **
MANEESH GULAT!

SENIOR COUNSEL JAMES E. COCKFIELD

OF COUNSEL
JEREMIAH LYNCH
WILLIAM A. SCOFIELD, JR.
SIBLEY P. REPPERT
JEANNE M. DIGIORGIO
CYNTHIA L. KANIK, Ph.D.
JOHN D. LANZA

PATENT AGENTS
THEODORE R. WEST
CYNTHIA M. SOROOS
PETER W. DINI, Ph. D.
JONATHAN M. SPARKS, Ph. D.
ANDRINA WILLIAMS ZINK

TECHNICAL SPECIALISTS
CATHERINE M. BISHOP
JACOB G. WEINTRAUB
CRISTIN E. HOWLEY, Ph.D.
JILL ANN MELLO, Ph.D.
DEBORAH L. NAGLE, Ph.D.
ANNE JACQUELING NOWAK, Ph.D.
BRIAN C. TRINQUE, Ph.D.

* Admitted in TX only ** Admitted in CT only

November 13, 2003

RECEIVED

NOV 2 0 2003

Technology Center 2100

Commissioner for Patents Post Office Box 1450 Alexandria, VA 22313-1450

Re:

U.S. Patent Application Serial No. 09/577,231

Title: Method and Apparatus for Component to Service Mapping in

Service Level Management(SLM) Inventor: Lundy M. Lewis Filing Date: May 23, 2000

Attorney Docket No. APB-021 (formerly C0441/7165 (TAH))

Dear Sir:

I enclose herewith for filing in the above-identified application the following:

- 1. Revocation of Prior Powers of Attorney (2 pages);
- 2. Notification of Change of Mailing Address (1 page);
- 3. Notification of Change of Attorney Docket Number (1 page); and
- 4. Prepaid acknowledgment postcard.

Please charge any necessary fees to our Deposit Account No. 12-0080. The undersigned requests any extensions of time necessary to respond. A duplicate of this sheet is enclosed.

Certificate of First Class Mailing (37 CFR 1.8(a))

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Post Office Box 1450, Alexandria, VA 22313-1450 on:

Date

November 13, 2003

David R. Burns

Registration No. 46,590

LAHIVE & COCKFIELD, LLP

Attorneys at Law

David R. Burns

Registration No. 46,590 Attorney for Applicants

Date: November 13, 2003

1



re the application of: Lundy M. Lewis

Serial No.: 09/577,231

Filed: May 23, 2000

For: Method and Apparatus for Component to Service

Mapping in Service Level Management (SLM)

Attorney Docket No.: APB-021

(formerly C0441/7165 (TAH))

Group Art Unit: 2143

Examiner: David E. England

RECEIVED

NOV 2 0 2003

Technology Center 2100

Commissioner for Patents Post Office Box 1450 Alexandria. VA 22313-1450

NOTIFICATION OF CHANGE OF ATTORNEY DOCKET NUMBER

Dear Sir:

The Attorney Docket Number of the above-identified patent application has changed. Please take notice that the *correct* Attorney Docket Number for this application should now be as follows:

"APB-021" instead of "C0441/7165 (TAH)"

Please reference **APB-021** on all future correspondence and continue to direct all correspondence to the principal attorney of record, Kevin J. Canning, Esq.

Certificate of First Class Mailing (37 CFR 1.8(a))

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Post Office Box 1450, Alexandria, VA 22313-1450 on:

November 13, 2003

Date

David R Burns

Registration No. 46,590

LAHIVE & COCKFIELD, LLP

Attorneys at Law

David R. Burns

Registration No. 46,590

Attorney for Applicants

Date: November 13, 2003